

1800Reverse, 'Last Resort' Promotion ("Promotion")

Terms and Conditions

1. These are the terms and conditions (Terms), including the conditions of entry, which apply to the Promotion, being conducted by the Reverse Corp Limited (ABN 16 085 949 855), 23 McDougall Street, Milton, QLD, 4064, phone 1300 554 474 (Promoter).
2. The promotion is only open to Australian residents aged 13 years or over.
3. Entrants between 13 and 18 years old must have parental/guardian approval to enter and further, the parent/guardian of the entrant must read and consent to these Terms. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor entering this Promotion. Any prize won by a minor will be awarded to their parent/legal guardian on the minor's behalf.
4. Employees (and their immediate families) of the Promoter (and associated companies and agencies) are not permitted to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. Entrants can enter as many times as they like, however, each entry must be substantially unique and submitted separately.
6. By entering the Promotion, each entrant accepts these Terms and agrees that the Promotion will be conducted in accordance with, and the entrant's rights and obligations will be governed by, these Terms.
7. The Promotion commences at 9.00 am AEST on Monday 23rd September 2013 and closes at 11:59pm AEDST on Sunday 3rd November 2013 (Promotion Period). Entries will not be valid unless received during the Promotion Period.
8. To enter, eligible individuals must, during the Promotion Period, visit www.1800reverse.com.au/lastresort, access the entry form, input all of the requested details and provide an example of a time that they have been in a 'last resort' situation by either: (a) describing their example in 25 words or less; or (b) uploading an original and creative photo showing/depicting their example (i.e. a photo of themselves in a 'last resort' style situation). Photos must be submitted in a format specified on the website and must not exceed 800 kb file size.
9. This is a game of skill and chance plays no part in determining the winner. Each entry received will be judged by the Promoter based on the creativity of the answer or photo and how well the answer or photo reflects the promotional topic. The winner will be judged on Tuesday 5th November 2013, contacted via telephone and email and announced that day on the 1800Reverse Facebook page.
10. The best valid entry overall (out of all 25 word or less responses and all photos), as determined by the Promoter based on the judging criteria, will win a trip valued at up to \$4,000 (depending on the winner's date/point of departure). The Prize includes:
 - seven (7) nights accommodation in a two bedroom apartment (for two adults and two children aged 17 or under) including daily breakfast on a set menu at Mantra at Salt Village, Kingscliff, NSW;
 - If the winner lives outside of a 100km radius of Salt Village, up to \$1,000 toward flights and transfers to Salt Village. The Promoter will book any necessary flights/transfers for the winner and any remainder of the allocated budget will be forfeited and cannot be taken as cash. If the winner lives within a 100km radius

of Salt Village, the \$1,000 flight/transfer allowance will not be awarded and cannot be taken as cash; and

- a \$500 voucher to be used at selected establishments at the surrounding Salt Village. Establishments will be outlined by Salt Village.

11. All elements of the prize are subject to booking availability and are valid for travel from 15th November 2013 to 14th November 2014.
12. The following are not included as part of the trip prize: all out of pocket expenses not stated above, including additional meals, beverages, laundry services, spending money, additional transfers, additional flights, additional accommodation due to flight schedules, optional excursions, tipping, passports, visas, travel insurance and all other ancillary costs not expressly specified above. The costs of obtaining any of these items/services are the responsibility of the prize winner and their travel companions as incurred.
13. Prize winner must take the prize as described and on the conditions stated in these Terms, and prize cannot be used in conjunction with any other offer.
14. All elements of the prize are subject to the standard booking terms and conditions of the Promoter and each prize supplier.
15. During the entire duration of the prize, a nominated parent/guardian must accompany any person under 18 years of age. The winner (and their companion) must depart from and return to the same departure point and travel together. Itinerary to be determined by the Promoter in agreement with the winner but in the event that agreement can not be reached, the Promoter reserves the right to determine the itinerary. Frequent flyer points will not form part of the prize. The winner may be required to present their credit card at time of accommodation check in.
16. Prize (or any element of the prize) is not transferable or exchangeable and cannot be redeemed for cash.
 1. The \$500 voucher for use at Salt Village is subject prevailing terms and conditions of use of issuer. Any ancillary costs associated with redeeming the voucher are not included. Any unused balance of the voucher will not be awarded as cash.
 2. If for any reason the winner does not take the prize (or an element of a prize) by the time stipulated by the Promoter, then the prize (or that element of the prize) will be forfeited.
 3. If the prize (or part of the prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification.
 4. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms or who tampers with the entry process. Errors and omissions will be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
 5. The winning entry will be selected at Brown Fox Productions, 61 New Beach Road, Darling Point, NSW, 2027. Entrants are not required to be present at the selection in order to win a prize.
 6. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
 7. If the prize remains unclaimed three (3) months after the initial winner was selected, the prize will be awarded to the entry that was selected as the next best by the Promoter.

8. If for any reason this Promotion is not capable of running as planned, including tampering, unauthorised intervention, fraud or any other causes beyond the control of the Promoter which corrupt or affect the administration security, fairness integrity or proper conduct of this Promotion, the Promoter reserves the right in its absolute discretion, to the extent permitted by law, to disqualify any individual who tampers with the entry process, and/or to cancel, terminate, modify or suspend the Promotion
9. All entries will be the property of the Promoter. Any personal information collected will be used by the Promoter for the purpose of conducting this promotion and communicating to entrants news from 1800reverse that may be of interest to entrants (in the opinion of the Promoter). If the requested personal information is not provided as part of an entry, the Promoter will not be able to include the entry in the winner determination process. Personal information may be disclosed to contractors and agents assisting with the conduct of this Promotion or to communicate with entrants. Entrants are able to obtain a copy of the Promoter's privacy policy by contacting the Promoter. Entrants should direct any request to access, update or correct information to the Promoter.
10. As a condition of entering this Promotion, each entrant licenses the Promoter to use their entry (including any answer or photograph submitted as part of an entry) in any media for an unlimited period for any reason including but not limited to future promotional, marketing or publicity purposes. Each entrant warrants to the Promoter that each entry submitted is an original work of the entrant that does not infringe the rights of any third party. Entrants agree to indemnify the Promoter against all costs and claims by third parties arising from a breach of this warranty. Entrants consent to any use of their entry which may otherwise infringe their moral rights pursuant to the *Copyright Act 1968* (Cth).
11. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
12. Any cost associated with accessing the Internet is the entrant's responsibility and is dependent on the Internet service provider used.
13. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
14. Nothing in these Terms limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia (Non-Excludable Guarantees). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion.
15. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's

control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms; (e) any tax liability incurred by a winner or entrant; or (f) use/taking of the prize.

16. As a condition of accepting the prize, the winner and their companions must sign any legal documentation as and in the form required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.
17. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook. Entrants understand that they are providing their information to the Promoter and not to Facebook. The information an entrant provides will only be used for the purposes outlined in these Terms and Conditions. Any questions, comments or complaints about this promotion must be directed to the Promoter and not to Facebook. Facebook will not be liable for any loss or damage or personal injury which is suffered or sustained by an entrant, as a result of participating in the promotion (including taking/use of a prize), except for any liability which cannot be excluded by law.